

FURNITURE & MATTRESS DELIVERY TYPES

see product page for specific delivery details



STANDARD DELIVERY

Standard delivery is applicable to “quick ship” furniture

- Used for deliveries, small-parcel carrier such as UPS, USPS or FedEx
- If product size and/or weight exceeds the limit set by small-parcel carriers, product delivered by LTL (less than truckload) shipping services, delivered to mailbox or doorstep

- Assembly may be required
- Oversized item surcharges may apply
- No appointment necessary
- Signature not required



TRUCK DELIVERY

See the truck delivery types below

- Some heavy or bulky items cannot be delivered via UPS, USPS or FedEx
- These items must be delivered via truck
- Additional fees may apply



DELUXE DELIVERY

Full Service delivery

- Used for furniture deliveries, large truck
- Excluded: baby and youth furniture
- Placed in room of choice
- Product is assembled in home or prior to delivery
- Order packaging debris is removed
- Appointment is required
- Signature is required



WHITE GLOVE DELIVERY

- Used for mattress deliveries, large truck
- Free on mattresses \$599 and above
- Placed in room of choice
- Unpacks, product setup, and full package removal/disposal
- Appointment is required
- Signature is required



ROOM OF CHOICE DELIVERY

- Used for furniture deliveries, large truck
- Example: baby and youth furniture included
- Product delivered to customer desired room of choice
- Unpacking and assembly excluded, no debris removed
- Appointment required
- Signature required



THRESHOLD DELIVERY

- Used for furniture deliveries not eligible for Deluxe Delivery
- Example: accent furniture
- Product delivered to first dry area or just inside entry
- Unpacking and assembly excluded
- No appointment necessary
- Signature required